



NEWS RELEASE – March 17, 2014

Veridian launches new user-friendly customer portal – my.veridian

Ajax, ON – Veridian Connections launched today “**my.veridian**”, a user-friendly customer portal that enables homeowners and small business customers to monitor and manage their electricity use patterns, download conservation and educational material, view and pay bills, link accounts and more.

The new portal is an engagement tool that was developed with the precise needs of Veridian’s customers in mind. **my.veridian** gives users direct, secure, web-based access to their account information and the ability to address account questions without having to contact Veridian’s Call Centre.

“Veridian has a long-standing commitment to providing our customers with quality customer service, as well as adopting new and innovative technologies that provide value-added convenience,” said Rob Scarffe, the utility’s Executive Vice President of Customer Services & Information Technology. “Users will find **my.veridian** easy to use, engaging and remarkably sophisticated.”

Access to time-of-use information and the ability to view and pay bills that customers had through Veridian’s eCare and eBill services will be consolidated under one login with **my.veridian**.

To register or learn more about **my.veridian**, visit veridian.on.ca or contact Veridian’s Customer Care Department at: 1-888-420-0070, Monday to Friday, between 8:30 a.m. and 4:30 p.m.

Veridian Connections Inc. safely and reliably delivers electricity to more than 116,000 customers in the Cities of Pickering and Belleville, the Towns of Ajax, Port Hope and Gravenhurst, and the communities of Uxbridge, Bowmanville, Newcastle, Orono, Port Perry, Beaverton, Sunderland and Cannington. Veridian Connections Inc. is a wholly owned subsidiary of Veridian Corporation. The City of Pickering, the Town of Ajax, the Municipality of Clarington and the City of Belleville jointly own Veridian Corporation.

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