

CAUSES OF POWER OUTAGES

Severe weather such as high winds, thunderstorms and freezing rain can result in power outages, but these are not the only reasons you might experience an outage.

Veridian's system controllers and crews work hard to do their part in keeping the power on. But, sometimes outages are caused by circumstances out of our control.

37% EQUIPMENT FAILURE

Veridian's ongoing preventive maintenance, inspections and replacement programs are helping to reduce equipment failure-related outages.



10% TREE CONTACT

Our tree trimming program keeps this number low by ensuring a proper distance between tree branches and overhead lines is maintained.



17% ANIMAL CONTACT

We try to protect against outages caused by animal contact by installing wildlife guards on and near our overhead lines and equipment.



7% SEVERE WEATHER

High winds, thunderstorms and freezing rain can cause significant damage to electrical equipment and infrastructure.



13% UNKNOWN REASONS

Sometimes the cause of an outage cannot be identified.



4% LOSS OF SUPPLY

Losing power supply from Hydro One to our feeders can cause an outage.



10% PLANNED OUTAGES

Planned outages allow our crews to perform regular maintenance to make certain our electricity distribution network operates in peak condition.



1% UNFORESEEN EVENTS

Vehicle and contractor accidents, and human error also cause outages.



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Call our 24-hour Outage Hotline at 1-866-579-6819

