



NEWS RELEASE – May 12, 2016

Veridian Reminds Customers to Call Before You Dig

Ajax, ON – Spring has arrived, marking the beginning of outdoor projects for many Veridian customers. If spring landscaping or decorating plans include planting a tree, building a deck or fence, or simply digging with a shovel, customers are reminded to contact Ontario One Call to arrange a free underground cable locate to ensure any digging is clear from underground services.

“Contacting Ontario One Call before you dig is not just good practice, it’s also the law,” explains Terry Britton, Veridian’s Manager of Distribution Services. “Damaging underground services can result in serious injury or death, a ruptured gas line could explode, a cut water line could cause flooding, and severed communication lines mean the loss of essential services. The homeowner or contractor could be liable for expensive restoration costs and potential legal actions.”

Homeowners and contractors can request a free locate online by going to on1call.com or calling 1-800-400-2255. Ontario One Call requires a minimum of five (5) business days notice to allow infrastructure owners enough time to complete their response.

Ontario One Call was formed in 1996 to establish a call centre that receives excavation locate requests and notifies registered owners of underground facilities within the vicinity of the proposed excavation.

About Veridian Connections

Veridian Connections, serving more than 119,000 customers, is about to become the fifth largest municipally owned electric utility in Ontario after the merger of large utilities west of Toronto is completed. The City of Pickering, the Town of Ajax, the Municipality of Clarington and the City of Belleville jointly own Veridian Corporation, the parent company to Veridian Connections. The utility has a successful history of effective growth through two mergers and five acquisitions, and now serves nine communities east and north of Toronto more efficiently than any other large non-contiguous utility in Ontario. Veridian has a keen focus on reliability, customer communication and helping to lower customers’ electricity bills through the delivery of innovative conservation programs and reasonable rates. Veridian not only contributes to local communities through industry leading financial returns, but also helps build stronger communities through the support of youth, health, economic development, education, the arts, the environment and the disadvantaged. Industry leading employee and public safety, environmental programs and a focus on employee engagement has created an environment that has attracted seven consecutive Canada’s Greenest Employer awards and one Top GTA Employer award. Veridian has now diversified into renewable energy, and will be establishing other value added offerings for its customers

For more information, contact:

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