



NEWS RELEASE – December 28, 2013 at 1 p.m.

Veridian updates its community power outage status report

Ajax, ON – Veridian continues to make significant progress in its efforts to restore service to customers impacted by last weekend’s ice storm. The utility has been successful in restoring power to the majority of its customers in Ajax, Clarington, Port Hope and most notably north Pickering, where power restoration has been the most difficult due to heavy tree coverage.

While the vast majority of customers affected by the storm have had their service restored, Veridian continues to maintain its line and tree trimming resource levels of the past few days. Today’s restoration efforts remain focused on north Pickering, and customers who must undertake repair or tree trimming work on privately owned equipment.

Following is an outage status report for each of the communities in which Veridian is aware of customers that continue to be without service:

Ajax, Clarington and Port Hope: All affected customers have had power restored, with the exception of individual customers who must undertake repair or tree trimming work on privately owned equipment.

Pickering – Approximately 150 customers remain without service. The known affected streets are summarized below. Streets that were listed in Veridian’s outage status report of 8 p.m. yesterday and that have since been restored are included in this summary with a ‘RESTORED’ notation.

Balsam	Foreststream	S/L 16 - RESTORED
Benton Cres - RESTORED	Golf Club Rd	S/L 24 s/of Hwy 7
Bookshire Sq - RESTORED	Markham Pickering Townline	S/L 26 s/of Conc 7 - RESTORED
Conc 4 w/of Brock	Paddock Road - RESTORED	Sandtrap
Conc 5 e/of Westney - RESTORED	Pine Heights Trail	Whitevale Rd w/of Altona - RESTORED
Conc 7 e/of Salem - RESTORED	S/L 12 - RESTORED	
Conc 8 e/ Brock - RESTORED	S/L 14	

Residents or businesses that are without power and are not included in the areas summarized above should call 1-866-579-6819 to report their status.

While Veridian continues to be committed to restoring power to all affected customers as quickly as possible, equipment damage affecting individual customers may result in prolonged power outages.

In some cases, repairs to customer owned meter bases and service masts (see picture below) must be completed before Veridian is able to restore service to individual customers. The repair or replacement of such equipment must be carried out by a licensed electrical contractor retained by the customer. Approved contractors can be found at <http://applications.dmtispatial.com/esa/> or by calling ESA at 1-877-372-7233.



Customers are reminded to exercise extreme caution around damaged poles and downed wires. All fallen wires should be considered live and dangerous. Customers are urged to report the locations of fallen wires to Veridian's 24-hour Outage Hotline by calling 1-866-579-6819.

Veridian Connections Inc. safely and reliably delivers electricity to more than 116,000 customers in the Cities of Pickering and Belleville, the Towns of Ajax, Port Hope and Gravenhurst, and the communities of Uxbridge, Bonmanville, Newcastle, Orono, Port Perry, Beaverton, Sunderland and Cannington. Veridian Connections Inc. is a wholly owned subsidiary of Veridian Corporation. The City of Pickering, the Town of Ajax, the Municipality of Clarington and the City of Belleville jointly own Veridian Corporation.

-30-

Follow us on Twitter: [@VeridianTweets](https://twitter.com/VeridianTweets)