



NEWS RELEASE – December 27, 2013 at 11 a.m.

Veridian updates its community power outage status report

Ajax, ON – Veridian continues to make significant progress in its efforts to restore service to customers impacted by last weekend’s severe ice storm. About 500 customers had their power restored overnight and into this morning in Ajax and Pickering. Approximately 500 customers in these two communities are currently without service.

Customers in the community of Orono had their power restored overnight after an upstream Hydro One issue resulted in a community-wide outage at about noon yesterday.

Veridian continues to maintain the strength of its line and tree trimming resources into today, thanks to the ongoing support from Peterborough Utilities, Lakeland Power, Whitby Hydro and Orillia Power. Crews are focusing their efforts today in some of the hardest hit areas of Ajax and north Pickering.

Following is an outage status report for each of the communities in which Veridian is aware of customers that continue to be without service:

Clarington – All affected customers have had power restored, with the exception of a few individual customers with damaged equipment that must be repaired or replaced to accommodate reconnection.

Port Hope – All affected customers have had power restored, with the exception of a few individual customers with damaged equipment that must be repaired or replaced to accommodate reconnection.

Ajax – Approximately 250 customers remain without service. The known affected streets are summarized below. Streets that were listed in Veridian’s outage status report of 9:30 p.m. last night and that have since been restored are included in this summary with a ‘RESTORED’ notation.

Admiral Rd - RESTORED	Durham - RESTORED	Grayson - RESTORED	Mary - RESTORED
Beatty - RESTORED	Elgin - RESTORED	Grigglesstone - RESTORED	Maple - RESTORED
Beech St - RESTORED	Ellenbury Cres - RESTORED	Illingworth - RESTORED	Riverside - RESTORED
Bunting Ct - RESTORED	Elm Street - RESTORED	Kent - RESTORED	Windsor - RESTORED
Ceder - RESTORED	Fielding Ct - RESTORED	Kings - RESTORED	York - RESTORED
Church St. S. - RESTORED	George - RESTORED	Mcnamara - RESTORED	Heron

Pickering – Approximately 250 customers remain without service. The known affected streets are summarized below. Streets that were listed in Veridian’s outage status report of 9:30 p.m. last night and that have since been restored are included in this summary with a ‘RESTORED’ notation.

Abingdon - RESTORED	Duberry - RESTORED	Markham Pickering Townline	S/L 23
Balsam	Earl Gray	Meadowlane Cres - RESTORED	S/L 24 n/of Con 4
Baylawn Dr - RESTORED	Fairport Rd - RESTORED	Old Forest - RESTORED	S/L 26 s/of Conc 5
Beatrice	Foreststream	Paddock Road	S/L 34 s/of Hwy 7
Benton Cres	Gablehurt Cres - RESTORED	Pine Heights Trail	S/L 4
Bookshire Sq	Glenanna - RESTORED	Pineglen - RESTORED	S/L 8
Conc 4 w/of Brock	Golf Club Rd	Primrose - RESTORED	Salk - RESTORED
Conc 5 e/of Westney	Gossamer - RESTORED	Rougemount - RESTORED	Sandtrap
Conc 7 e/of Salem	Huntsmill - RESTORED	S/L 12	Spruce hill N of Shadybrook Dr - RESTORED
Conc 8 e/ of Brock road	Jacqueline Ave - RESTORED	S/L 14	Spruce hill S of Shadybrook Dr
Conc 9 Brock to Lakeridge - RESTORED	Maplegate - RESTORED	S/L 16	Timber Crt - RESTORED
Dixie - RESTORED	Marinet - RESTORED	S/L 22 n/of Hwy 7	Whitevale Rd w/of Altona

Residents or businesses that are without power and are not included in the areas summarized above should call 1-866-579-6819 to report their status.

While Veridian continues to be committed to restoring power to all affected customers as quickly as possible, equipment damage affecting individual customers may result in prolonged power outages.

In some cases, repairs to customer owned meter bases and service masts (see picture below) must be completed before Veridian is able to restore service to individual customers. The repair or replacement of such equipment must be carried out by a licensed electrical contractor retained by the customer. Approved contractors can be found at <http://applications.dmtispatial.com/esa/> or by calling ESA at 1-877-372-7233.



Customers are reminded to exercise extreme caution around damaged poles and downed wires. All fallen wires should be considered live and dangerous. Customers are urged to report the locations of fallen wires to Veridian's 24-hour Outage Hotline by calling 1-866-579-6819.

Veridian Connections Inc. safely and reliably delivers electricity to more than 116,000 customers in the Cities of Pickering and Belleville, the Towns of Ajax, Port Hope and Gravenhurst, and the communities of Uxbridge, Bowmanville, Newcastle, Orono, Port Perry, Beaverton, Sunderland and Cannington. Veridian Connections Inc. is a wholly owned subsidiary of Veridian Corporation. The City of Pickering, the Town of Ajax, the Municipality of Clarington and the City of Belleville jointly own Veridian Corporation.

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