



NEWS RELEASE – December 26, 2013 at 9:30 p.m.

Veridian updates its community power outage status report

Ajax, ON – Veridian continues its efforts to restore service to customers impacted by last weekend's severe ice storm. With an increased number of service crews deployed today, significant progress was made in some of the hardest-hit areas of Ajax and Pickering. Approximately 1,000 customers in these two communities are currently without service.

Customers in the community of Orono are also currently without service. All customers in Orono had their service restored earlier in the week, however, an upstream Hydro One supply issue resulted in a community-wide outage at about noon today. Hydro One is working on the issue.

Customers who remain without power are those in areas with the most storm-related damage. Many are also in areas where restoration work involves supply lines located in customer backyards. Residents in areas of rear-lot service are asked to ensure access to their backyards is clear of ice and snow to assist crews with their restoration efforts.

Restoration activity will continue overnight and tomorrow with continued assistance from Peterborough Utilities, Lakeland Hydro, Whitby Hydro, Orillia Hydro, along with tree trimming crews and outside contractors. Outage Hotline accessibility will be improved tomorrow as there will be a significant increase in the number of Customer Care Representatives deployed in the company's call centre.

Following is an outage status report for each of the communities in which Veridian is aware of customers that continue to be without service:

Orono – The entire community of Orono is without service due to a loss of supply from a Hydro One feeder. Hydro One is working on the issue.

Port Hope – All affected customers have had power restored, with the exception of a few individual customers with damaged equipment that must be repaired or replaced to accommodate reconnection.

Ajax – Approximately 400 customers remain without service. The known affected streets are summarized below. Streets that were listed in Veridian's outage status report of 12 noon today and that have since been restored are included in this summary with a 'RESTORED' notation.

Admiral Rd	Elm Street	Lewin - RESTORED	Stammers - RESTORED
Adonschool Ct – RESTORED	Emporer - RESTORED	Lincoln - RESTORED	Ballgrove - RESTORED
Alberry – RESTORED	Fielding Ct	Mary	Exeter - RESTORED
Archer - RESTORED	Finely – RESTORED	Maple	Selby - RESTORED
Baker – RESTORED	Forest - RESTORED	Marwin - RESTORED	Elgin
Bayly – RESTORED	Gates – RESTORED	Mclaren - RESTORED	Christina - RESTORED
Beech St	George	Manamara	Hack - RESTORED
Beer Cres - RESTORED	Georgina - RESTORED	Mill - RESTORED	Dent - RESTORED
Billingsgate – RESTORED	Grayson	Monarch - RESTORED	Carter Bennett - RESTORED
Bunting Ct	Greenwood - RESTORED	Parry - RESTORED	Napier Mews - RESTORED
Burcher – RESTORED	Gregory - RESTORED	Pine - RESTORED	Beverton - RESTORED
Burnsborough – RESTORED	Grigglesstone	Plumridge - RESTORED	Glynn - RESTORED
Carwin – RESTORED	Harland - RESTORED	Riverside	Stevensgate - RESTORED
Ceder	Heron - RESTORED	Roosvelt - RESTORED	
Chruch St. S.	Hiley – RESTORED	Stonewood - RESTORED	
Cloveridge – RESTORED	Hurley - RESTORED	Shoal Point - RESTORED	
Cowlings - RESTORED	Illingworth	Strathy - RESTORED	
Cranley - RESTORED	Jacwin - RESTORED	Tudor Dr - RESTORED	
Down - RESTORED	Jallan - RESTORED	Tulloch - RESTORED	
Dryer Dr - RESTORED	Kent	Windsor	
Durham	Kings	Woodhouse - RESTORED	
Duffin - RESTORED	Kinninson - RESTORED	York	
Ellenbury Cres	Lawrie – RESTORED	Telford - RESTORED	

Pickering – Approximately 600 customers remain without service. The known affected streets are summarized below. Streets that were listed in Veridian’s outage status report of 12 noon today and that have since been restored are included in this summary with a ‘RESTORED’ notation.

Abingdon	Dyson Rd - RESTORED	Major Oaks	S/L 22 n/of Hwy 7
Annland St - RESTORED	Earl Gray	Maplegate	S/L 23
Annland St - RESTORED	Essa - RESTORED	Marinet	S/L 24 n/of Con 4
Antonio - RESTORED	Eyer - RESTORED	Markham Pickering Townline - RESTORED	S/L 26 s/of Conc 5
Balaton - RESTORED	Fairport Rd	Marksbury - RESTORED	S/L 34 s/of Hwy 7
Balsam	Fairview Rd - RESTORED	Maury Cres	S/L 4
Baylawn Dr	Fordon - RESTORED	McBrady Cres - RESTORED	S/L 8
Beaton Way - RESTORED	Foreststream	Meadowlane Cres	Salk
Beatrice	Foxglove - RESTORED	Meriadoc - RESTORED	Sandcastle - RESTORED
Beatty	Gablehurt Cres	Mink - RESTORED	Sandtrap
Benton Cres.	Garvolin - RESTORED	Modlin - RESTORED	Sandy Beach – RESTORED
Blue Ridge - RESTORED	Glenanna	Moretta - RESTORED	Sanok - RESTORED
Bookshire Sq	Glendale Dr - RESTORED	Mount Castle – RESTORED	Shay Dr - RESTORED
Breda - RESTORED	Golf Club Rd	Mulberry - RESTORED	Sprucehill
Brock Road - RESTORED	Gossamer	Naroch - RESTORED	St. Martins Dr.- RESTORED
Chapleau - RESTORED	Greenburn - RESTORED	Oakwood - RESTORED	Sunrise - RESTORED
Clearside - RESTORED	Grenoble - RESTORED	Old Forest	Tatra - RESTORED
Conc 3 w/of Brock - RESTORED	Haller Ave - RESTORED	Paddock Road	Timber Crt
Conc 4 w/of Altona - RESTORED	Highbush Trail - RESTORED	Park Cres - RESTORED	Timmins - RESTORED
Conc 4 w/of Brock	Dyson Rd - RESTORED	Pine grove - RESTORED	Tonevale - RESTORED
Conc 5 e/of Westney	Hillcrest - RESTORED	Pine Heights Trail	Vicki - RESTORED
Conc 7 e/of Salem	Hillview - RESTORED	Pineglen	Vistula - RESTORED
Conc 8 e/ of Brock road	Hollyhedge - RESTORED	Plummer - RESTORED	West Shore - RESTORED
Conc 9 Brock to Lakeridge	Huntsmill	Poprad - RESTORED	Whitevale Rd w/of Altona
Cortez - RESTORED	Jacqueline Ave	Primrose	Wildwood - RESTORED

Cowan - RESTORED	Kingston Rd - RESTORED	Redbird - RESTORED	Woodview - RESTORED
Denby - RESTORED	Krosno - RESTORED	Reytan - RESTORED	Concession 6
Dixie	Liverpool s/of Bayl - RESTORED	Rouge Hill - RESTORED	
Douglas - RESTORED	Lublin - RESTORED	Rougemount – RESTORED	
Downlands - RESTORED		S/L 12	
Duberry		S/L 16	

Residents or businesses that are without power and are not included in the areas summarized above should call 1-866-579-6819 to report their status.

While Veridian continues to be committed to restoring power to all affected customers as quickly as possible, equipment damage affecting individual customers may result in prolonged power outages.

In some cases, repairs to customer owned meter bases and service masts (see picture below) must be completed before Veridian is able to restore service to individual customers. The repair or replacement of such equipment must be carried out by a licensed electrical contractor retained by the customer. Approved contractors can be found at <http://applications.dmtispatial.com/esa/> or by calling ESA at 1-877-372-7233.



Customers are reminded to exercise extreme caution around damaged poles and downed wires. All fallen wires should be considered live and dangerous. Customers are urged to report the locations of fallen wires to Veridian's 24-hour Outage Hotline by calling 1-866-579-6819.

Veridian Connections Inc. safely and reliably delivers electricity to more than 116,000 customers in the Cities of Pickering and Belleville, the Towns of Ajax, Port Hope and Gravenhurst, and the communities of Uxbridge, Bowmanville, Newcastle, Orono, Port Perry, Beaverton, Sunderland and Cannington. Veridian Connections Inc. is a wholly owned subsidiary of Veridian Corporation. The City of Pickering, the Town of Ajax, the Municipality of Clarington and the City of Belleville jointly own Veridian Corporation.